

Dina H. Cocco, D.D.S.

815 Church Street, Ann Arbor, MI 48104 (734) 668-8636 [smile@coccodds.com](mailto:smile@coccodds.com)

Dear Wonderful Patients,

I wanted to check in with you and convey a message that I hope you are all safe and healthy. My entire staff continues to be healthy and are using this time to take some online continuing education classes at home. We closed our office for routine cleanings and restorations (fillings) at the end of the day March 16, 2020 following the Michigan Dental Associations recommendation. Governor Whitmer's executive order followed on March 23, 2020 to close for three additional weeks.

We are hoping that we will be able to open our practice and resume our care of you as soon as the executive order has been lifted. Those of you that have future appointments scheduled, will be contacted by us if the Governor extends the "stay-at-home" order. Those of you that we had to cancel will be getting a phone call to reschedule when we have an official "resume business" date.

We have always employed "universal precautions" when treating you. (This term means we treat everyone as if they have something contagious). When the first cases of COVID-19 were confirmed in Michigan, my office began disinfecting the waiting room, door handles, check-out area and INSISTING that you use hand sanitizer upon entry. I can honestly say with pride, that my office is more sterile than your home.

When we reopen, if you feel more comfortable waiting in your car, please call the office upon arrival. Give us your name, cell phone number and a description of your vehicle, and we will call back when your room is sterilized and is ready for you. Otherwise, you can come in as you normally do.

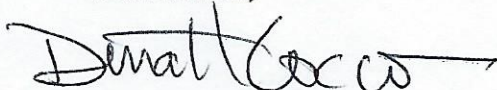
We do ask that you reschedule your appointment, (without penalty), if you are feeling sick or running a temperature. We will be posting some informative and light-hearted videos on our Facebook page and website, beginning the week of March 30, 2020. Please feel free to visit them at [www.coccosmile.com](http://www.coccosmile.com) and (Facebook) coccosmilemichigan.

Dentistry is helping in the fight against COVID-19. While we are closed, the masks, gloves and other PPE (personal protective equipment) we wear daily and order weekly, is being diverted to hospitals. Many dentists are also donating some of their own stock but keeping enough for when they reopen. By seeing emergency patients, we can keep individuals from seeking treatment at hospitals.

I want to remind everyone that I am available for dental emergencies you may have during this time. Please call my cell phone at 734-320-4032. We look forward to caring for you and we appreciate your patience during this time.

Be safe, be kind.

Yours in floss,



Dina H. Cocco D.D.S.